

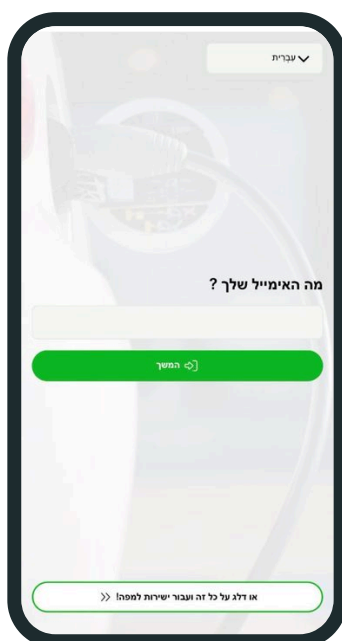
App guide

Everything you need to charge at the municipal stations in Ramat Gan at the residents' price — from sign-up to the receipt in your inbox.

1 Download and sign up

- Download Edge Control from the App Store or Google Play.
- Enter your email and choose a password: at least 8 characters, an upper-case letter, a lower-case letter and a number.
- Fill in your contact details and confirm.

Good to know: Sign up with the same email you will use in the resident-discount request.



2 Resident-discount request

- Fill in the form on the website once: email, verification code, details and a photo of the ID appendix.
- You get an answer by email within 5 business days.
- From approval, the lower price applies to every charge at the municipal stations.

3 Payment methods and wallet

- Open the menu, choose “Payment methods” and add a credit card.
- Adding a card makes a ₪1 check charge that is refunded right away.
- The welcome gift goes into your digital wallet.

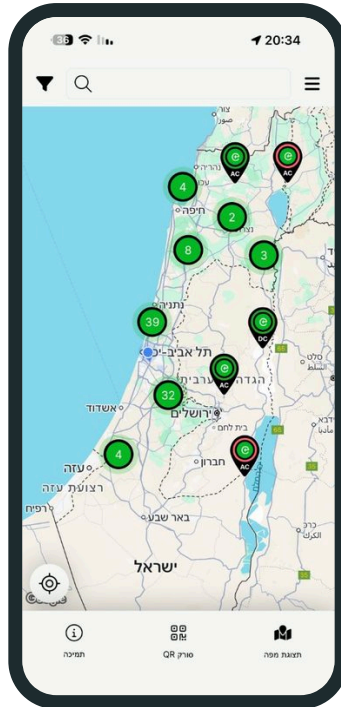
Good to know: To use the gift, choose “Wallet” as the payment method before you start charging. The wallet is not picked automatically.



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Find a station

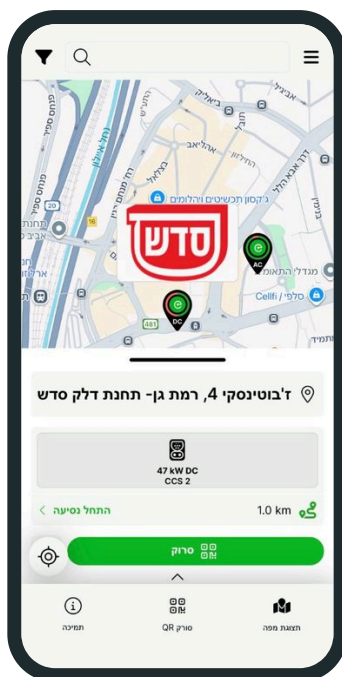
- The map shows every station: green is free, red is busy.
- Search by city or address, and navigate with one tap.
- Filters let you pick the connector (Type 2, CCS) and power.



5 Start charging

- Pick the site on the map, swipe up, and choose the socket you plugged into.
- Or scan the QR code on the station, or type its number.
- Choose a payment method and tap “Start charging”.

Good to know: Your price is shown on the station screen before you start.

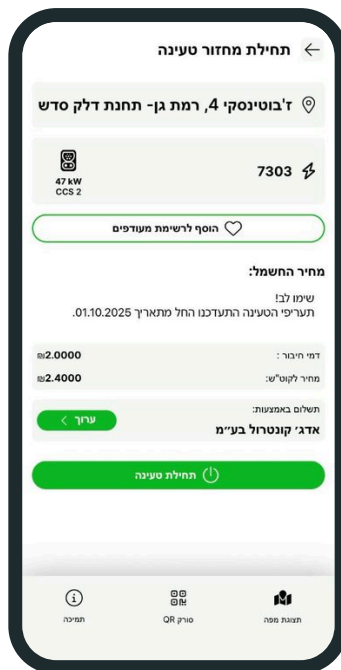


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While charging and after

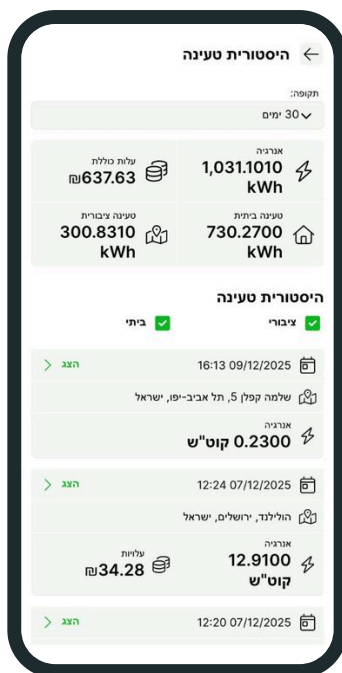
- Live power, energy, time and cost on screen.
- Tap “End charging” for a summary with the cost and kWh.
- The invoice is emailed to you.

Good to know: Move your car once charging ends to avoid idle fees.



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- In the menu, “Charging history” lists every charge: date, place, kWh and cost.



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- Questions about the app, charging or the discount: message Edge Control customer service on WhatsApp — [WhatsApp 052-6567611](#).
- Eligibility and address questions: the Ramat Gan municipal call center.